

**From:** JAMES DOBBIN <jimmydobbs@hotmail.com>  
**Sent:** Sunday, 17 March 2024 12:47 PM  
**To:** michael@roninmedia.com.au  
**Subject:** Fwd: Urgent | Allianz reference 6210261821 Mr James & Mrs Deirdre Dobbin | 7th Follow up

Letter to Allianz from Justin

Regards  
Jim

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**From:** Justin Martin <jmartin@executivepropertyconsultants.com.au>  
**Sent:** Tuesday, January 16, 2024 10:18:39 pm  
**To:** Claims\_0292667106@allianz.com.au <Claims\_0292667106@allianz.com.au>  
**Cc:** jimmydobbs@hotmail.com <jimmydobbs@hotmail.com>  
**Subject:** Re: Urgent | Allianz reference 6210261821 Mr James & Mrs Deirdre Dobbin | 7th Follow up

Dear Takudzwa,

Thank you for your email it is becoming quite apparent on a number of levels you are not wanting to listen to what people are advising needs to happen.

In fact this is precisely why I don't deal with insurance companies, dealing with scripts and policy rather than matters on their own merit is a very underwhelming experience. The perceived tactics in this matter are absolutely deplorable and appear somewhat unhinged. I understand the issues pertaining to this properties and its now emphatically clear, resolution is either being drawn out, or your attempting to tire your client into submission or pure incompetence not understanding a basic building process.

You can play your rhetoric here all your like. The facts are I can not and will not provide a quote until such time as the building is stabilised, I quote "the operative word being stabilised means when the building is underpinned, relevelled and stabilised more damage will be incurred during this process." After such time as this is completed I will provide a quote including the data and facts pertaining to the additional damage from stabilising the property.

Please do not waste your time emailing until such time that you have addressed the root cause of the failures pertaining to the dilapidation of this building.

The very clear remedial strategy on this site are as follows.

- 1/ Foundation remediation
- 2/ Corrected drainage solutions (water can not continue to pool under the house)
- 3/ Quote submission for rectification works inside the property including matters described previous in emails.
- 4/ Reinstate the property to NCC standards level, creating a living habitat-able space.

And if urgency was at the forefront - the property would have been stabilised after the first reported event and drainage corrective action also at that time. Nothing is more urgent than foundation stabilisation.

Please note we are at the juncture where you are not going to like my next email should you fail to

contextualise what I have stated.

Kind Regards  
Justin

> On 16 Jan 2024, at 2:24 pm, CLAIMS\_0292667106@allianz.com.au wrote:  
> Takudzwa Makusha